**TIMOTHY THATCHER**

**7895 Matheny Dr, Beaverton OR 97007**

**208-995-4311**

[**Tjthatcher85@yahoo.com**](mailto:Tjthatcher85@yahoo.com)

**PROFESSIONAL TELEMARKETER**

**OBJECTIVE**

**Obtain a position as a team-player in a people oriented-organization where I can maximize my customer service experience in a challenging environment to achieve the corporate goals.**

**AREAS OF STRENGTH**

**Excellent communication skills in greeting customers, listening and assessing requested desires, and assisting to satisfy needs**

**Able to confront dissatisfied customers, settle them, and provide resolution in a personable manner**

**Persistent, patient, and sensitive to customer’s needs and apprehensions**

**Thrives on challenging tasks in all environments**

**HIGHLIGHTS OF EXPERIENCE**

**Awarded for Best Average Handle Time with Wells Fargo**

**A top sales producer for Guthy Ranker’s daily vita clear vitamins**

**Assisted with the development of new hires as a Wells Fargo banker coach**

**Top sales performer with Wells Fargo Credit Card Customer Service**

**EXPERIENCE**

**Wells Fargo Credit Card Customer Support**

**01/18/2011-06/18/2012**

**Apple Technical Support**

**09/10/2012-04/15/2013**

**Treasure Valley Distributing**

**Door to Door sales**

**01/15/2010-06/26/2010**

**Education**

**Received G.E.D from College Of Western Idaho**

**Took Graphic Design Courses**